

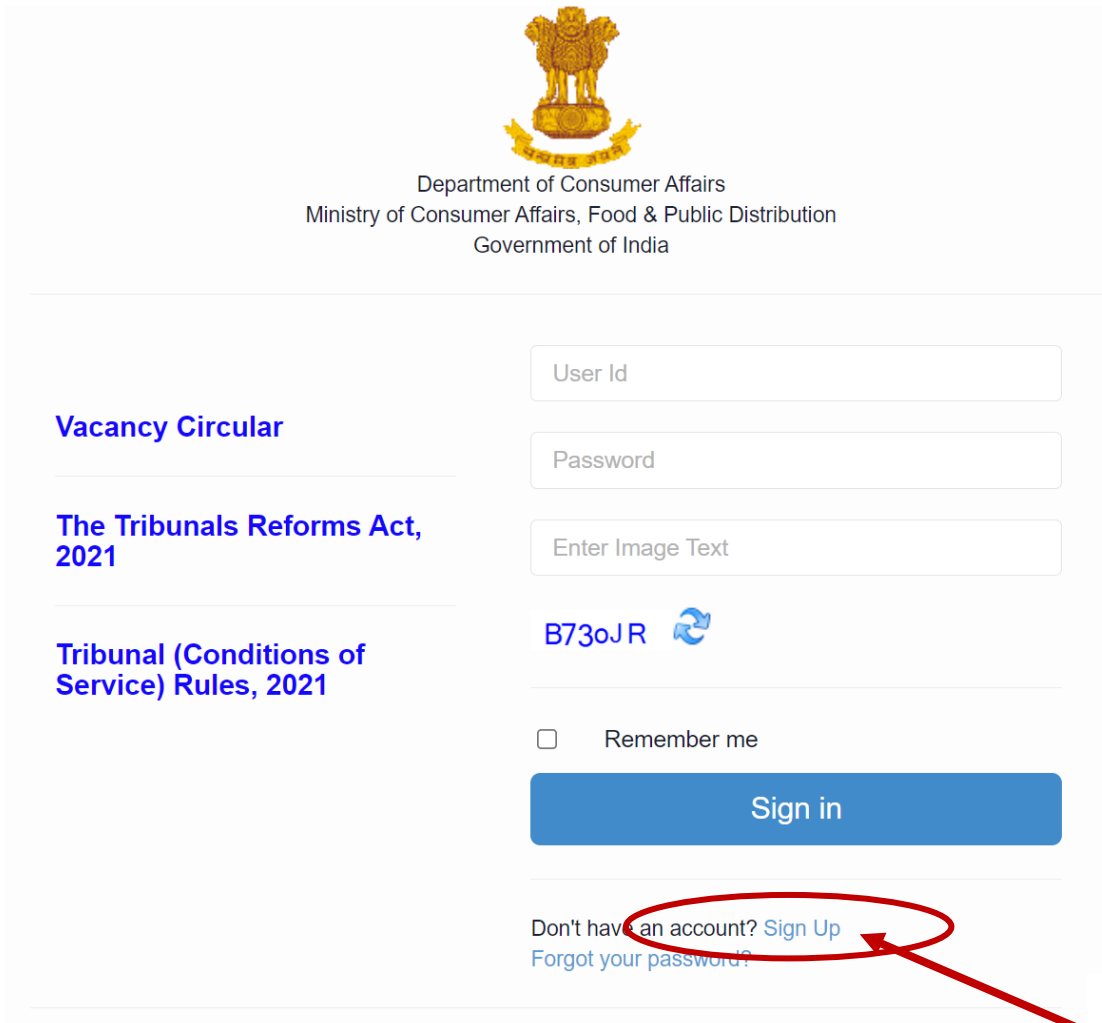
FREQUENTLY ASKED QUESTIONS

1. How to Apply ?

Eligible candidate may visit the link <https://jagograhakiago.gov.in/ncdrc/> , Create userid and password themselves and fill the application form

2. How to get userid and password ?

A. Click on the **Signup** link on the page



The screenshot shows the login interface for the Department of Consumer Affairs, Ministry of Consumer Affairs, Food & Public Distribution, Government of India. The page features the national emblem at the top center. Below it, the text reads: "Department of Consumer Affairs", "Ministry of Consumer Affairs, Food & Public Distribution", and "Government of India".

On the left side, there are three links: "Vacancy Circular", "The Tribunals Reforms Act, 2021", and "Tribunal (Conditions of Service) Rules, 2021".

The main login area contains the following elements:

- A "User Id" input field.
- A "Password" input field.
- An "Enter Image Text" input field.
- A CAPTCHA image showing the text "B73oJR" with a refresh icon.
- A checkbox labeled "Remember me".
- A blue "Sign in" button.
- At the bottom, the text "Don't have an account? [Sign Up](#)" and "Forgot your password?".

A red circle highlights the "Sign Up" link, and a red arrow points to it from the bottom right of the page.



Department of Consumer Affairs
Ministry of Consumer Affairs, Food & Public Distribution
Government of India

Register

Name of Applicant*

Email *

Mobile *

Do have an account? [Sign In](#)

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- B. Enter Name**
- C. Enter e-mail id and click Send OTP button. You will get an OTP in email. Open your email, note down the OTP and enter the same in the screen that appears as below and click on the validate button.**

Email Id verification

Enter the code we just sent on your Email Id **xxxxxxxx@xxxx.xxxxx**

- D. Enter Mobile No. and click Send OTP button. You will get an OTP in mobile. Enter the same OTP in the screen that appears as below and**

click on the validate button and after validation of OTP, Click on Submit Button

Mobile phone verification

Enter the code we just sent on your mobile phone **+91-xxxxxxx909**

Validate

Submit

E. On successful registration, you will be able to set your password as below:-



Department of Consumer Affairs
Ministry of Consumer Affairs, Food & Public Distribution
Government of India

Submit

1. At least one digit [0-9]
 2. At least one lowercase character [a-z]
 3. At least one uppercase character [A-Z]
 4. At least one special character [*.!@#\$\$%^&(){}[];:<>.,?/~_+|=|\]
 5. At least 8 characters in length
-

- F. Now you can proceed for login to the application, Your userid will be your registered email id and Password will be the one which you have set in the above screen.

3. In case of technical difficulty whom to contact?

For technical issues, if any, you may contact: 011-23381689

4. Whom to contact in administrative information?

For Administrative information, you may contact: 011-23387737