

**PAWAN KUMAR AGARWAL, IAS**



सचिव  
भारत सरकार  
उपभोक्ता मामले विभाग  
**Secretary**  
Government of India  
Department of Consumer Affairs

**D.O.No. 26/1/2020-ECR&E**

20<sup>th</sup> March, 2020

**Dear Chief Secretary,**

In the Inter-Ministerial meeting held today for maintaining supply of good and services to citizens, the issues relating to operations of retails including organised retail (e-commerce), wholesale, distribution, transport and warehousing connected therewith were discussed. It was pointed out that several State Governments and local administration have issued prohibitory orders including imposition of Section 144 and mandating closures in order to ensure social distancing. In such circumstances, to ensure that there is no disruption or panic, therefore, State Governments and local administration are advised to exempt ecommerce operations (warehousing & Logistics facilities and services), wholesaler, their vendors & third party delivery partners who part of the supply and logistics chain ecosystem, from any type of prohibitory orders etc. These players are required to maintain proper hygiene and sanitation in their facilities, and vehicles, they may be inspected regularly and disinfected.

With kind regards,

Yours sincerely,  
(Sd/-)  
(Pawan Kumar Agarwal)

**Chief Secretaries of all States/UTs**

Copy to :

Home Secretaries of all States/UTs.

  
(Pawan Kumar Agarwal)